Mohamed Ezz

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OBJECTIVE

Provide desktop support , hardware, operating system software ,network administration and security .

WORK EXPERIENCE

Gulf finance company, UAE 03/2018 – present
Cairo general co, Egypt 04/2016-10/2017
farma-qure company, Egypt 06/2013 -03/2016
computer shop management from 5pm To 11PM 2010 -2017

Responsibilities:

- OS installation, (Windows XP, 7 , 8 , 10) and (Windows Server 2012, 2016) and (Microsoft exchange server 2012 ,2016 installation) and install , update any software , antivirus and driver needed.
- Manage and maintain active directory to include users, group policy, and security.
- Sharing Folders, Planning and Assigning NTFS Permissions.
- System administrator skills, DNS, DHCP .
- Instituting remote management process by using RDP, team viewer VNC.
- Install, upgrade, support and troubleshoot for printers, computer hardware and any other authorized peripheral equipment.
- Install Backup and Recovery solution, Troubleshooting hardware in regards to all server range, Switches, cabling, laptops, and desktops.
- Maintain and recover formatted data on damaged hard disk
- Diagnosing hardware problems and replacing hardware
- Maintain, Troubleshoot CCTV & NVR.
- Microsoft office (word – excel – PowerPoint)

EDUCATION

2003 - 2008
Bachelor Degree of Computer Science,Menofi University,Egypt

ADDITIONAL SKILLS

Good communication skills
Quick learner
Self Motivation

Language : Arabic , English
Nationality: Egyptian
Date of birth: 25/07/1983
Driving license: Light vehicle UAE
REFERENCES: Can join through one week